

Defined Support Period

Product Security Update Support

We do our best to provide continuous security updates for our IoT products. The security updates generally include the latest security patches, security vulnerability fixes, and other security improvements. We will maintain the security updates for at least 1 year from the launch day of certain device models.

The support period will not be shortened after publication. If the defined support period is extended, we will update the lists below as soon as possible to help you check whether your device can still receive security updates.

Product List

Product Name	Type designation	Launch Date	End date of security update support
General-Purpose Robot	A2/AgiBot A2	2026-01-01	2027-01-01
Humanoid Robot	Agibot X2 Ultra	2026-01-01	2027-01-01
Wheeled Humanoid Robot	G2/AgiBot G2	2026-01-01	2027-01-01
Quadruped Robot	AgiBot D1 Pro/Edu AgiBot D1 Ultra	2025-08-01	2027-01-01
Quadruped Robot	AgiBot D1 Max	2025-12-15	2027-01-01
Quadruped Robot	AgiBot D1 Maxpro	2025-09-01	2027-01-01
Humanoid Robot	Agibot X2 Neo	2026-01-01	2027-01-01

Software List

Software Name	Launch Date	End date of security update support
Aimmaster	2026-01-01	2027-01-02

App	2026-01-01	2027-01-02
PAD	2026-01-01	2027-01-02

Note:

The security updates policies and devices are subject to change and will be reviewed on a regular basis.